



October 30, 2015

SPORTS ORTHO AND REHAB
1375 SUTTER ST 105
SAN FRANCISCO, CA 941095465

Subject: Your participation in Blue Shield of California's Exclusive PPO Network for Individual and Family Plan (IFP) PPO and EPO members

Dear Valued Network Provider:

We are writing to inform you that your practice has been designated to participate in Blue Shield of California's Exclusive PPO Network for Individual and Family Plan (IFP) PPO and EPO members.

The Exclusive PPO Network provides healthcare services for Blue Shield PPO or EPO members who purchase our IFP plans through Covered California™, the state's health benefit exchange, as well as for those members who purchase the same, or "mirrored" plans, directly from Blue Shield.

By participating in the IFP Exclusive PPO Network, you are helping us further our mission to ensure that Californians have access to high-quality health care at an affordable price.

Your participation in the Exclusive PPO Network will not require any changes to your contract with Blue Shield. The terms of your current agreement, including existing rates, will apply.

Our Provider Connection website at blueshieldca.com has helpful resources for identifying, serving, and referring members with plans that access the Exclusive PPO Network. Just log into Provider Connection and click on the "News & Education" tab to find the Provider Education Resources section that provides webinar recordings, member ID card samples, FAQs, and other materials.

We value all of the services you provide for our members and we look forward to continuing to partner with your practice in providing our members with access to quality care. If you have any questions, please contact our Provider Information & Enrollment Department at **(800) 258-3091**.

Sincerely,

A handwritten signature in cursive script that reads "Armine Papouchian".

Armine Papouchian, M.B.A., F.L.M.I.
VP, Provider Contracting, Relations and Analytics
Blue Shield of California

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